



Dewis Cymru Cardiff and Vale of Glamorgan Annual Report April 2024 – March 2025



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Introduction

Dewis Cymru is a national Health and Wellbeing website and directory. It is THE place to go for information and advice relating to Health and wellbeing in Wales and is a central place to go to find up to date information on local services to support health and wellbeing, for yourself or on behalf of someone else.

Each local authority in Wales maintains local content. Our project team works across Cardiff and the Vale of Glamorgan. We promote, develop, maintain and improve the sustainability of Dewis Cymru as the place to go for the public, staff and organisations who need information or advice to support well-being and to find out about people, local organisations and services that can help.

This report provides an overview of our activities, progress, and performance during the period from April 2024 to March 2025.



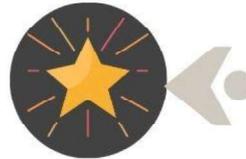
Dewis Cymru

Cardiff & The Vale

2024/2025

★ **580,622** ★
VIEWS

Cardiff & Vale Dewis resource
detail views



2263 RESOURCES

Total number of services listed in the directory for the Cardiff & Vale region including National resources



686 NEW SERVICES

New services added to the directory for the region



15.7% INCREASE IN SERVICES

Growth in Cardiff & Vale resources on Dewis Cymru directory



41
EVENTS
ATTENDED



43.2% INCREASE IN FOLLOWERS

We now have 367 followers to our Facebook page

5.6K VISITS

Visits to our Facebook page increased by 80.6% since last year

ПРОБИТ سلام سنگه یم؟
Shwmae

Our Dewis Cymru Cardiff & Vale leaflets are translated into 4 languages; Pashto, Dari, Ulkranian & Welsh, with more to come.

DEMENTIA FRIENDLY TEAM

The team have all become Dementia Friends to help make our community a more supportive and inclusive place for everyone affected by dementia.



We've taken part in three radio interviews, advertised on Bro Radio, and now sponsor two shows on Rookwood Sound Radio—a Health and Wellbeing station available on DAB+, Tuneln, smart speakers, and throughout University Hospital Llandough.



DewisCymruCAV



Dewis.CardiffandVale

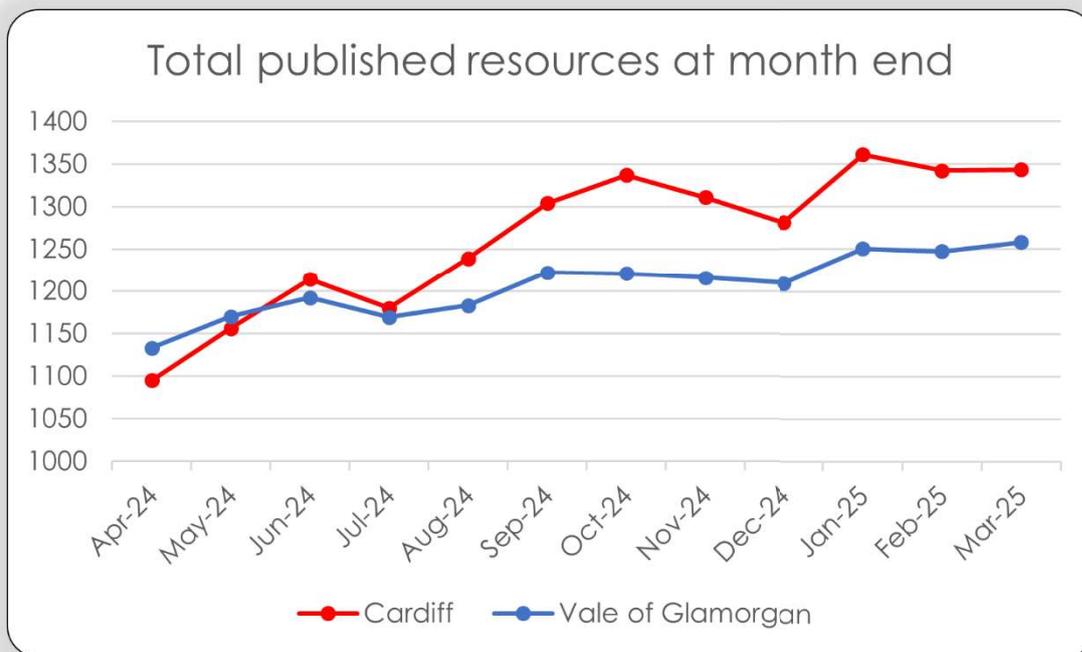


DewisCardiffVale
@Valeofglamorgan.gov.uk

1. Resources

Note- All Dewis Cymru site analytics data included below, (apart from the new resource recruitment data) also includes National resources which provide a service to citizens in Cardiff and the Vale of Glamorgan. Statistics showing only local resources for both regions are currently not available in Dewis Cymru. However, we are looking into how we may collate our own data on local services to allow for more detailed analysis in the future.

1.1 Current Resources



Across the whole of Wales there were 11,973 resources listed in the Dewis Cymru directory. At the end of March 2025 Cardiff & the Vale of Glamorgan had a combined total of 2263* resources, being **18.9% of the total resources across Wales**.

In 2024/2025, together with managing those resources expiring from the directory, the team were able to achieve a **15.7% growth in resources** across Cardiff & the Vale of Glamorgan.

As expanded upon below, this was achieved, in part, by a focus on integrating other local directories into Dewis Cymru, as well as a targeted effort to add specific groups of services to assist other Council teams in their work (e.g., home-help services).

1.2 New Resources Added

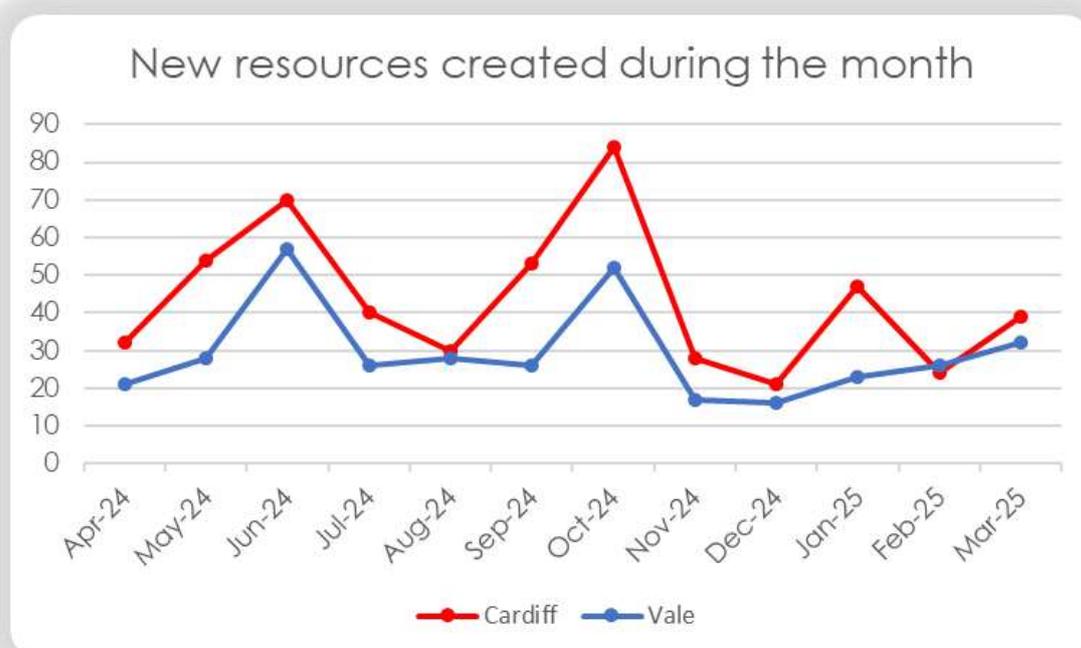
For new resources created during the month, both Cardiff and the Vale experienced spikes in the number of new resources added in June and October 2024. These increases align with the introduction of Summer and Halloween events across both regions. Most of these event-related resources were added by members of the Dewis Team, with some contributions from service providers. Several domiciliary care providers were added in June, which contributed to the spike, following our project to ensure that the domiciliary care providers published on the APL are also listed on Dewis.

In addition, we have collaborated with several services this year to include VCRS (Vale Community Resource Service, a Therapy, Reablement Care and Support integrated service run in conjunction with Cardiff & Vale University Health Board and Vale of Glamorgan Council), GVS (Glamorgan Voluntary Service), Age Connects Cardiff and Vale, Home Instead (in particular – the 'What's on Where' (WOW) Guide), Dementia Friendly Vale, Outdoor Cardiff and Cardiff Met Sports. We have supported them by cross-checking and adding services they provide or signpost to.

522 resources were added for Cardiff and 352 for the Vale*

*A proportion of each of these figures are resources which are shared across the region and cover both Cardiff AND the Vale (188). As such, the total number of resources added for Cardiff and the Vale isn't simply a sum of both figures, (as some resources in the Cardiff figure also appear in the Vale figure and vice versa).

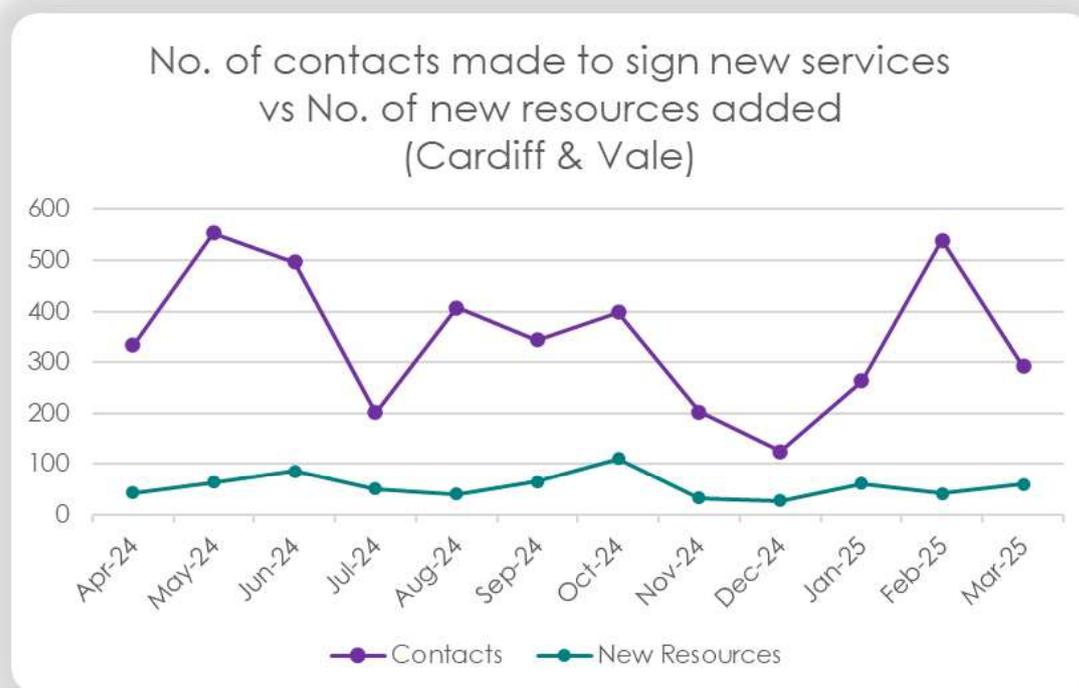
The total number of resources added for both Cardiff and the Vale in 2024/25 was 686. This represents a 58% increase in the number of services added compared to the previous financial year (433)



1.3 Signing up new resources

In 2024/25 the team made a total of **4157 contacts** with service providers to promote Dewis Cymru and encourage them to add their service to the directory. This could be by email, phone or via social media and includes multiple contacts with the same provider.

Across the Cardiff and Vale region there was a total of **686 new services** added giving a **16.5% success rate**.



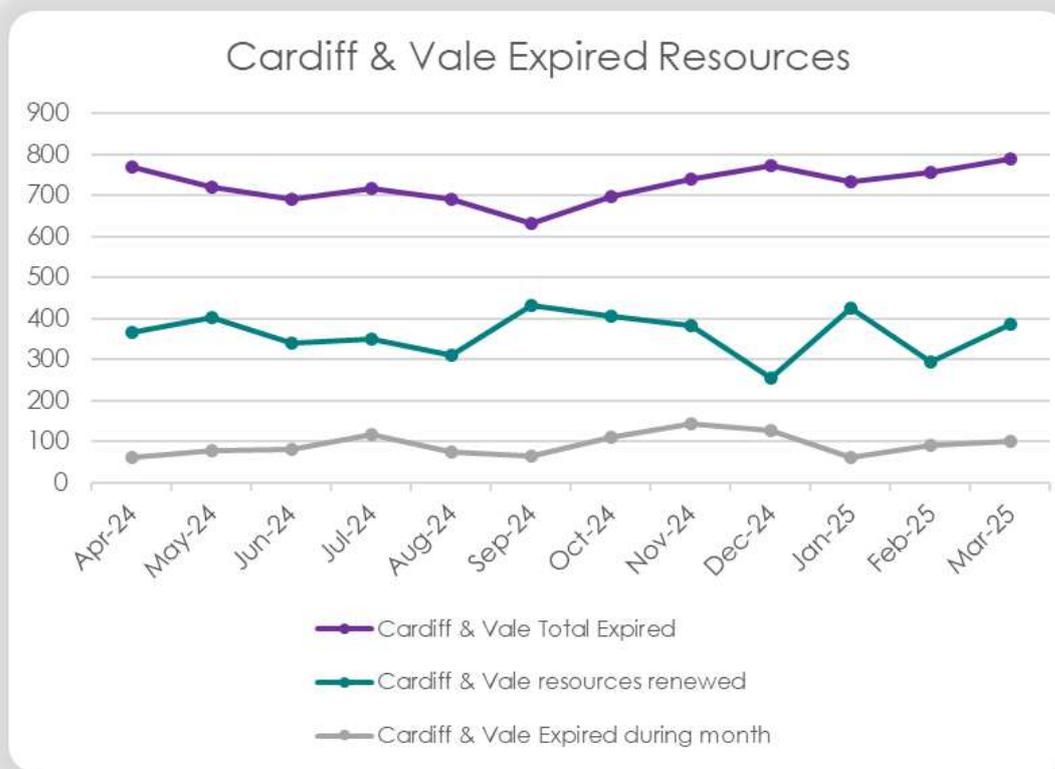
Action: To increase our success rate when approaching new service providers to sign up to Dewis Cymru, we are reviewing our email template used to contact potential new providers. We are looking to make this more personal in style whilst also including up to date statistics on use and reach of Dewis Cymru. This will hopefully engage people to open and read the email and not treat as spam, and then clearly see the benefits of adding their service. We will also include links to our YouTube 'How to' videos to provide support when registering on Dewis and then adding their information.

1.4 Expired Resources

Each standard resource page will expire 6 months after being published and will no longer show in the directory unless the resource owner republishes their page. This is to maintain the integrity of the information in Dewis and to ensure information is correct and up to date.

Prior to the resource expiring the Resource owner will receive email prompts asking them to check the details of their page, update if necessary and submit for republishing in the directory.

The process to republish is straightforward, especially if there isn't a need for any updates to be made. However, we find there are many pages which do expire due to the resource owner not republishing. To tackle this and ensure Dewis has as many resources as possible across Cardiff and the Vale, the team review the list of pages which have expired and contact the owners to assist them with republishing their information.



The total number of expired resources peaked at 790 at year end, 21 higher than the start of the year. We had been looking to see a decrease in the total number of expired resources, however as the number of published resources across Cardiff and the Vale has also grown by 15.7%, a reduction in the relative percentage of expired resources to total number of resources has still been achieved, with an **average of 363 resources being renewed each month**

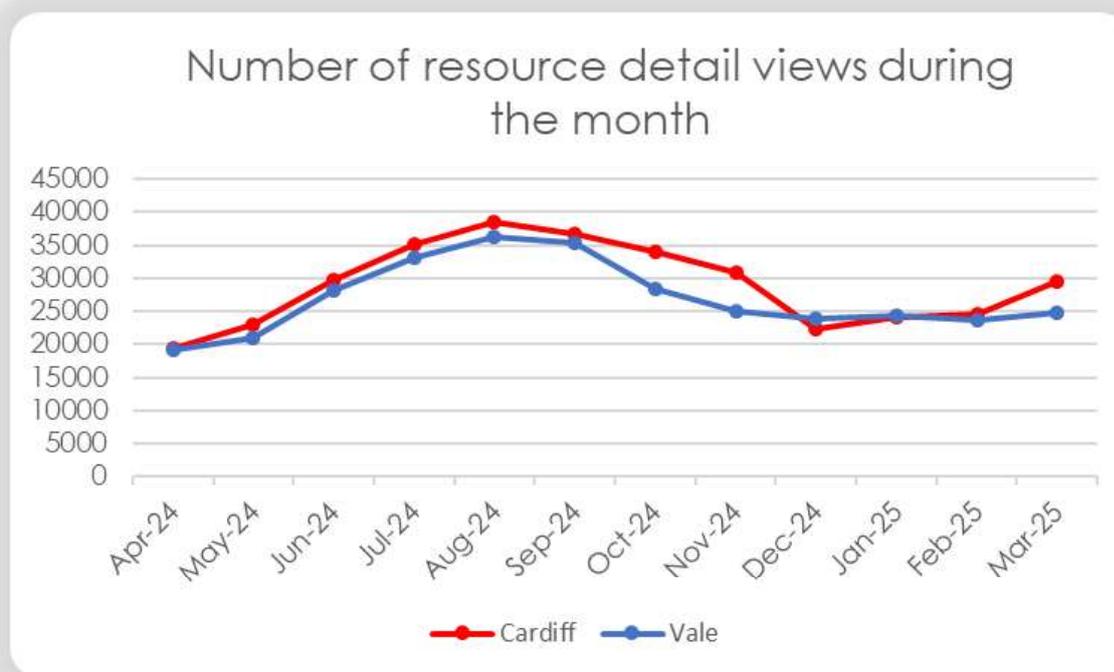
At year end 2024/25 there were 1911 published resources and 761 expired resources and comparatively at the end of March 2025 this was 2263 published resources and 790 expired resources: a relative **decrease of 2.6% in expired resources**.

Action: In 2025/26 we will review our process for renewing resources with the aim of this becoming a more proactive task. Although resource owners receive several automatic notifications prompting them to update and republish their information before it expires, if they do not do this, once their information expires the team will contact the owner asking if they wish to renew. Instead of contacting owners when their information has already expired, we plan to contact them proactively before this point in order to maintain the resource.

It is also important to note that the total number of expired resources also includes national resources which are managed by Data Cymru, and which we are unable to renew and republish. In 2025/26 we shall seek to gain a better understanding of the process that Data Cymru follow for the renewal of expired National resources to see if there is any way we could assist with this.

2. Directory Usage

The following chart illustrates how many times a resource information page has been clicked on and opened, to view the full details of the service. We use this to indicate the usage of the Dewis Cymru directory month on month.



There is an obvious bump seen on the graph showing a rise in detailed views from April (from approx. 20,000 views), peaking in August (at approx. 37,000 views), and gradually falling again by December (to approx. 23,000 views). This is likely due to the addition of Spring and Summer school holiday events to Dewis and their subsequent promotion on our Facebook and Instagram pages. It could also be impacted by us generally expanding our reach on social media over the year, with people then using Dewis to search for activities and services.

As seen in previous years, there is a noticeable drop in detailed views during the Christmas and New Year period. This dip is expected, as users are typically preoccupied with seasonal activities. However, views begin to rise again shortly after, likely influenced by a renewed interest in finding activities and services to engage with in the new year, such as fitness classes or new hobbies, which are popular resolutions during this time.

In total, across both regions, there were 580,622 detailed views throughout the financial year. This increased from 420,056 detailed views for the same period last year. This represents a 38% rise in detailed views.

Please note that this data also includes national resources being viewed, that cover Cardiff and the Vale.

3. Progress in the past year

3.1 Staffing

Jess Player, Regional Project Manager, Cardiff Council & the Vale of Glamorgan Council

Sian O'Donnell, Regional Project Manager, Vale of Glamorgan Council

Joanne Farnham, Regional Project Support Assistant, Cardiff Council & the Vale of Glamorgan Council

Ben Evans, Regional Project Support Assistant, Cardiff Council

In 2024/25 we have explored the possibility of recruiting Dewis Cymru volunteer champions to assist the team with promotion and engagement activities across the region. Outreach activities such as wellbeing cafes and partner events are a great way for us to promote Dewis Cymru to the public and professionals alike. However, they are time intensive, so we would like for these activities to be supported by volunteer Dewis Cymru champions. Guidance has been sought from other departments in the Local authority currently working with volunteers, as well as Glamorgan Voluntary Service and Cardiff 3rd Sector Council. As a result a Dewis Cymru volunteer policy, handbook, job description and person specification have been created and the role is being advertised currently via Value in the Vale and on the Volunteering Wales website. In Cardiff, we are working with the Volunteer Cardiff team in Cardiff Council. We may take a different approach in Cardiff by means of utilising current Cardiff Council volunteers, with this option being explored.

3.2 Progress across the Vale of Glamorgan

Existing and New Connections

Following our Dewis relaunch last year, we have continued working with the Housing, Resettlement, and Age Friendly Teams, reviewing the services they signpost to, and improving the information held on Dewis. We now provide embedded searches using a great new search tool developed by Ben that allows us to tweak searches, making them more specific to the services. We provided Dewis leaflets in the Dari, Pashto and Ukrainian languages to the Resettlement Team and now provide leaflets with QR codes to services, for example, dementia services:



We have made many new connections during the year, and Jo has been kept busy cross-referencing their directories and adding and sourcing the services they use. We have collaborated with Age Connects Cardiff

and Vale, Home Instead, GVS, Dementia Friendly Vale, VCRS, the Insight and Performance Team, the Telecare Team, and Alzheimer's Society Dementia Support. We have recruited 2 editors in Housing, and we have a potential candidate within VCRS.

As a Team, we have become Dementia Friends and now display their banner in our email signatures:



Domiciliary Care

From listing 29 domiciliary care providers at the end of the 2024 financial year, we have since supported providers in adding their services and listed 60 in total. The Vale Commissioning Team has included Dewis registration as a proviso to being added to the approved provider list. This means any new domiciliary provider registering with the Vale must register on Dewis before they are approved/contracted. The Contracts Admin Assistant in the Commissioning team is an editor and has taken over responsibility for this. They have been provided with Dewis pens and leaflets and send these out with contract renewals.

Engagement and Advertising in the Vale

This year we have published a Dewis article in the Vale Standard newsletter, articles in GVS' health and general bulletins, two E-bulletins and embedded links in the Unpaid Carers newsletter. The Vale Standard article resulted in 79 click throughs to Dewis.

We met with Bro Radio and entered the Cake Run competition.

Leaflets were distributed to the Commissioning Team for addition with domiciliary care contract renewals. Leaflets have also been distributed to several domiciliary care providers, along with Uniting Church, Healthy Hearts, the Resettlement Team, Whitmore High School, the Housing Team, The Bridge Between, and the Uniting Church.

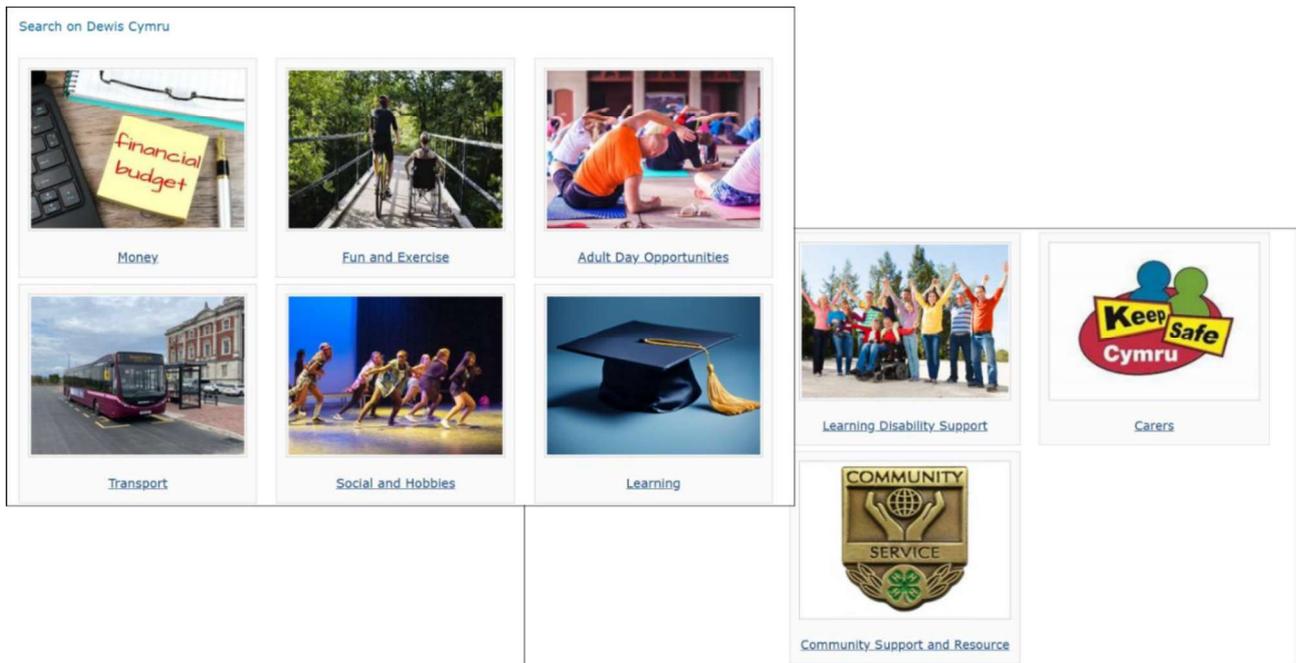
We have visited the Age Connects Wellbeing Café, Golau Caredig, CF61 and the Dwelling Place.

Several events have held a Dewis table, including the Family Information Service Children's Christmas party, the Vale 50+ Forum, a Volunteering Fayre, and two Fall Prevention events.

Information about using Dewis has been added to the Vale new employee induction information.

Vale Learning Disability Website - Information Tiles

The collaboration between the Learning Disabilities Team and Dewis to integrate Dewis search tiles into the Learning Disabilities section of the Vale of Glamorgan Council website is now complete and is live. The webpage provides information and support for individuals with learning disabilities and their families. Examples of the linked Dewis search categories include services such as money, fun and exercise, transport, learning, and digital. Here is a link to the page: [Learning Disabilities](#). Looking ahead, we plan to undertake a similar project with the Housing Team.



3.3 Progress across Cardiff

Cardiff Family Information Service

We met with the Family Gateway Information Officer from the Family Information Service Cardiff, during which we demonstrated the functionality of the Dewis search parameter tool developed by Ben. They responded positively to the demonstration and expressed keen interest in exploring how this tool could be integrated into their team’s workflow. Additionally, they inquired whether it might also be beneficial for the C2C team.

Following our discussion, I reached out to Data Cymru to gauge their perspective on sharing the tool more broadly. They were in full agreement that it could be a valuable resource for other teams as well. As a result, we have now shared the tool and relevant information, enabling them to assess its potential application.

Cardiff Hubs and Libraries

We have thoroughly cross-referenced all Cardiff library and hub activities to determine the best way to maintain them within the directory. Since these services are already listed in the ‘Events’ section of the Cardiff Hubs website (cardiffhubs.co.uk), we decided to use these existing pages as reference points for checking and updating Dewis, rather than requiring libraries and hubs to duplicate their efforts.

When the Dewis directory was first established, services were added via bulk upload. Given the extensive range of activities, services, and groups managed by the libraries and hubs, we recognised that this method would be ideal for incorporating any services not yet listed. To facilitate this process, we approached Data Cymru with the initial idea of submitting a spreadsheet of information for them to process as a bulk upload. We were pleased to learn that they could provide us with direct access to perform bulk uploads ourselves and guided us through the process.

After successfully trialling a bulk upload for one library, we proceeded to add the remaining services, resulting in over 140 new resources being added to Dewis. While the initial setup required a little investment of time to populate the bulk upload spreadsheet, the ongoing maintenance of these resources is now expected to be quicker and more efficient. Since all resources were set to expire simultaneously, we will be able to review and cross-check the information against the hub's website every six months, ensuring timely updates where needed.

Age Friendly and Dementia Friendly Services

Relevant services for Age Friendly Cardiff and Dementia Friendly Cardiff have been thoroughly reviewed in Dewis to ensure their relevance and accessibility. During this process, we met the Project Manager for Dementia Friendly Cardiff, to discuss key aspects of the initiative. One of the main topics of conversation was the Dementia Friendly Cardiff Hashtag, which has now been incorporated into relevant dementia resources to enhance visibility and engagement. Additionally, they expressed their support for integrating Dewis into the Dementia Friendly Cardiff website in a more prominent position.

These updates will improve access to information for individuals seeking age and dementia-related support and resources. By refining these elements, we aim to make the platform more user-friendly and effective for the community.

Cardiff 3rd Sector Council (C3SC)

We have continued our collaboration with C3SC, regularly reviewing and adding new members to Dewis. As part of our ongoing engagement, the team attended the C3SC Annual General Meeting, where we hosted an information stall for attending members. Additionally, we have been working closely with C3SC to support the setup of volunteer roles for the Dewis Team. Their assistance has been invaluable, as they have provided us with essential guidance and information throughout the process.

Unpaid Carers

Early in 2025 we joined the Regional Partnership Boards 'Cardiff and Vale Unpaid Carers, Mental Wellbeing Task and Finish Group'. The aim of this group is to provide unpaid carers in the region with useful resources to help improve their mental wellbeing. The plan is to produce a physical information pack to be given to new, and newly identified, unpaid carers, along with a dedicated area on the RPB website providing advice and signposting to local services. The launch of this is planned to coincide with the regional carers assemble in Autumn 2025. We have been working with the group to identify the type of services and resources which would be helpful to unpaid carers and consultations with unpaid carers are planned for early in 2025/26.

As part of this we have conducted a review of the local services currently on Dewis which support unpaid carers and have identified these with new hashtags to aid the surfacing of this information. We have also reviewed and mapped online/telephone support services, such as advice or counselling services, and groups and organisations that offer an online option, e.g., yoga classes and choirs. These remote services can often be useful to unpaid carers who may be unable to leave the person they are caring for, to attend 'in person' activities.

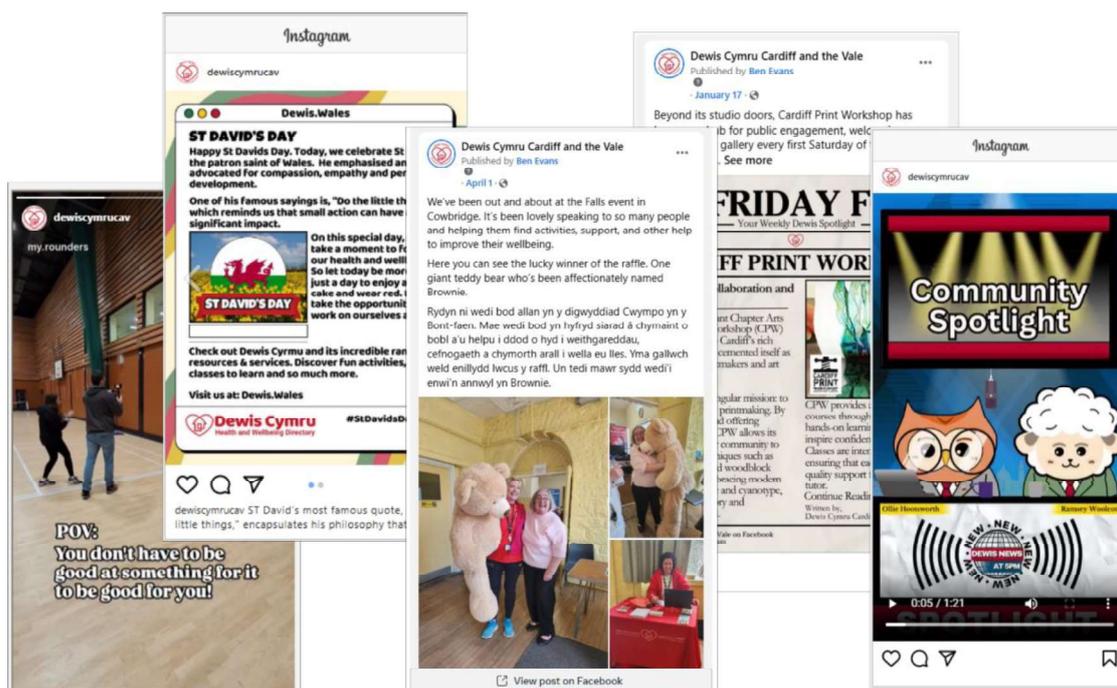
3.4 Progress Across the Region

Social Media

Engagement, reach and followers have been steadily rising on the Facebook page. Followers have increased by 43.2% since last year and we now have 367 followers. Our reach is now at 77.1K, an increase of 37.9% since last year and we have had 5.6K visits to our Facebook page, a whopping 80.6% increase on last year's performance.

On our new Instagram page, we have 137 followers and a reach of 1.1K and 304 Interactions.

Our Dewis Cymru Cardiff and Vale of Glamorgan Facebook page has increased its followers and reach over the past year, with regular wellbeing information posts created by Ben covering different topics and celebrating various health and wellbeing awareness days. We share partner posts and promote any health and wellbeing events across the region, as well as regular 'Spotlight' posts to promote some of our Dewis Cymru Cardiff and Vale services in more detail. The posts have been enhanced by Canva and Ben has become experienced with the tool over the past year, creating attractive and successful posts. We have expanded our social media with the addition of an Instagram account which is steadily growing in followers and Facebook posts are often mirrored on Instagram. We decided as a team to stop posting to our X (Twitter) account, as posting there was time consuming and was receiving less attention. When the Local Authority ceased all activities on X, we closed the account.



We are planning to create some different content in 2025/26, along the lines of the 'Spotlight' posts where we will spend time with different service providers across the region, finding out what they do, and how their service can enhance health and wellbeing. We can include photos and or videos of the team taking part in the different activities and letting people know what type of local services they can find on Dewis Cymru.

Enhanced Search Functionality

One of the ways our team can help other professionals in their work, is by finding services in Dewis Cymru that they may regularly search for when signposting their users. We search for the services in the directory and then provide the link so the professionals can locate the information more easily.

Unfortunately, limitations with the search on the Dewis Cymru website meant that often these lists of services we'd provide, would include non-relevant services also. We contacted Data Cymru to see if there was any way in which we could 'filter out' certain categories from our searches, or search for both Cardiff AND the Vale of Glamorgan instead or one or the other. Data Cymru sent through some search parameters which could be used to edit the web link, and adjust the results returned.

The means of doing this though was relatively technical and so Ben developed a search parameter tool in Excel. This provided a much easier to use interface to use for selecting the search criteria. This was a breakthrough as it means we are now able to provide much more specific, tailored lists of services to people which are much more useful.

Promotional Material

In the past year we have made huge improvements to our promotional materials. This task stemmed from work we had been doing with the Vale Learning Disability Team, and 'Easy Read' training we had completed with Learning Disability Wales. The leaflets we had previously been using to promote Dewis Cymru, had not been created by us and we found them wordy, difficult to understand and unattractive. We have rewritten and redesigned the new leaflets following 'Easy Read' principles to make the information more accessible, as well as being more attractive and attention-grabbing. The leaflets have now also been translated into 3 further languages, with more planned in 2025/26.

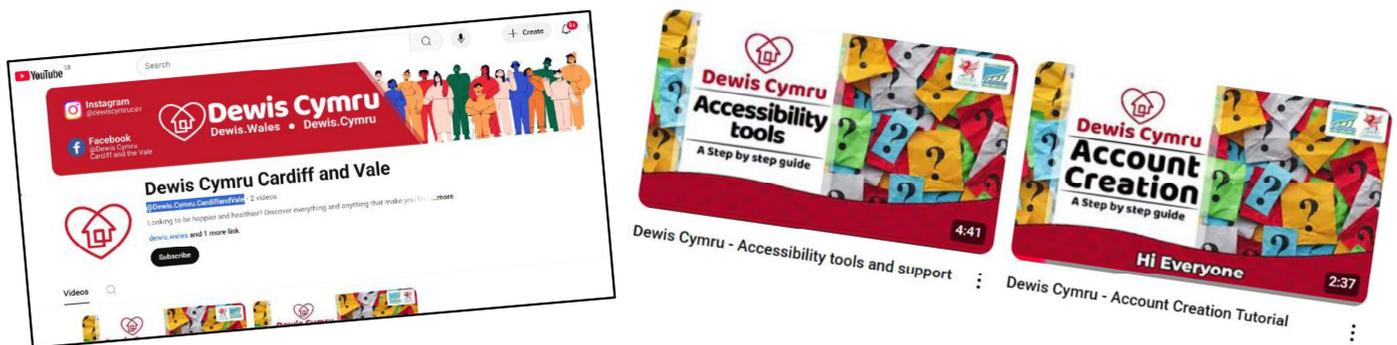
As well as the leaflets being updated, we have also updated our promotional banners and tablecloth. We really wanted to make them more attractive and interesting and to show what Dewis Cymru is all about, connecting people to fantastic services on their doorstep. To do this we contacted several of our service providers asking if they would like to provide some images of their service for us to use in promoting the directory. The template used when contacting service owners has also been amended to include a sentence about sending us any images, they would like us to use. Our new banners and tablecloths are much more attractive and show the actual services people can find in Cardiff and the Vale on Dewis Cymru, rather than an unrelated stock image.



How-to Videos & YouTube Channel

To assist service owners in registering on Dewis Cymru, resetting their passwords and adding their service to the directory, we decided to create a suite of How-to videos. We can then also include links to these videos in our email templates. Ben and Jo have worked together to create these videos, with Ben writing the scripts and creating the videos and Jo providing the voice-overs and assisting with script edits. Data Cymru had also advised they would be creating How-to videos although we decided to continue with the creation of Cardiff and Vale videos as we were keen to make the videos available to people.

A new YouTube channel has been created for these and other videos we create - [@Dewis.Cymru.CardiffandVale](#).



Social Prescribing

An area of engagement we pursued in 2024/25 was Social Prescribing. We feel this is a key area to target. If Dewis Cymru can be the Directory used by Community Connectors to find services for people who have been referred by their GP for social prescribing, that would give the directory weight and reinforce it as the trusted directory in the region.

We spoke with ACE (Action in Caerau and Ely) who, along with MIND, are the community connectors receiving Social Prescribing referrals for the region. We then found that Public Health and Cardiff Met University were launching a project to review the mechanism for social prescribing in Cardiff and the Vale. In May 2024 we met with the project leads to discuss Dewis Cymru being used as the directory of services. They mentioned they were also looking into other options whereby Open Data can be used to source services for a directory, as is used by several other regions in the UK. We raised our concerns around maintaining the integrity of information sourced in this way and promoted the processes we have in place with Dewis Cymru to ensure information is up to date. We put the project and Data Cymru in touch with one another to take forward discussions around the technical aspects of Dewis Cymru and how it can integrate with Elemental, the social prescribing platform used for referrals.

Unfortunately, these discussions weren't taken any further by the project. In December 2024 Cardiff Met published a hard-copy directory of Active Health services to be used by Social Prescribers and it was announced in this publication that their intention was to use Open Data for their online system. Cardiff Met advised this would be launched in April 2025.

Update: In May 2025 we met with Cardiff Met to discuss progress and asked whether Dewis Cymru could be put back on the table. We have since met with Data Cymru, Cardiff Met and Public Health to discuss this in more detail with further discussions planned.

Feedback

"It's so wonderful to have an organisation to maintain a directory, as there are so many that are not up to date. What is so helpful is the diversity. I am always so pleasantly surprised by what there is [services], excited and surprised". – A member of staff, The Recovery College

"At Moss Rose Cottage, I encourage almost every individual that I speak to, to reach out and explore further sources of support or inspiration. Without exception, I always recommend that people log onto your website and search with confidence for legitimate organisations, with the added bonus of a postcode appropriate search. I have also recommended to colleagues in professional roles for larger corporate companies such as Admiral, to include your link on their wellbeing pages for staff." – Founder, Moss Rose Cottage CIC

4. Challenges

4.1 Lack of statistical clarity. As well as a disruption to the site analytics available for Dewis Cymru for the last quarter of 2024/25, there are still no insightful statistics available to us on the use and traffic to the Cardiff and Vale Dewis pages. We would like to be able to know where users are being directed to our pages from, i.e., Facebook, other websites etc, and also data on Cardiff and Vale resources only, excluding National resources. Having this information would be a great help when analysing our Engagement activities, social media posts etc and informing our future activities.

4.2 The Social Prescribing framework in Cardiff and the Vale of Glamorgan does not use Dewis Cymru as the official directory of services. We had discussions with Public Health and Cardiff Met, who advised were reviewing Social Prescribing across the region. They were interested in finding out more about Dewis Cymru and how it integrates with Elemental, the referral system. Unfortunately, nothing came of these discussions despite putting them in touch with Data Cymru, which was disappointing. At the beginning of 2025, Cardiff Met launched the hard copy of their Active Health directory to be used by Social Prescribers. The online system is being re-developed, and we will be looking into whether there is any scope to include Dewis Cymru in these plans.

4.3 Dewis is currently recruiting volunteers but has not received any interest despite attending a Volunteer Fayre and advertising through Value in the Vale and Volunteering Wales with GVS's support. Unfortunately, the volunteer positions remain vacant at the moment. The team has faced difficulties in finding relevant Cardiff and Vale volunteer policies, handbooks, insurance details, or guidance on recruitment, and is in the process of creating their own materials. Having said this, we are excited about the prospect of recruiting volunteers in the coming months.

4.4 Keeping domiciliary care providers updated is challenging, as responses and actions from providers can be slow. The editor role, currently carried out by the Contracts Admin Assistant in the Commissioning team is an additional task to their role. Also, approving providers is not straightforward, as not all are on the Approved Providers List (APL), and they cover different regions.

5. Key Actions for the Year ahead

1. Engage with specific teams in Cardiff & Vale Local Authorities to find out how Dewis Cymru can benefit their team and residents they support.
 - Teams in Cardiff: FPOC, Wellbeing and Mentor Support and Inclusion team, Community Volunteering
 - Teams in the Vale: Adults IAA (Adult Wellbeing Team and NHS Team in C1V). Resettlement Team.
2. Promote Dewis Cymru to staff within the Local Authorities as a wellbeing resource
3. Engage with 3rd sector organisations to find out how Dewis Cymru can benefit them and residents they support.
 - Focusing on: Age Connects, Home Instead, Age Friendly, Dementia Friendly C&V
4. Work with health primary cluster leads across the region to improve awareness of Dewis amongst staff and the public.
5. Identify new opportunities for Dewis pop-ups in the local community e.g., parks, large events, libraries, supermarkets.
6. Distribute new Dewis leaflets, posters and banners in community venues
7. Improve social media engagement by planning a 'spotlight' on specific services and promoting the How-to Videos
8. Review the process for managing new and expired resources, taking a proactive approach
9. Expand information available on Dewis to Neurodivergent Individuals and their families across the region.
10. Expand information available on Dewis to unpaid carers across the region
11. Promote the Welsh language in all Dewis Cymru communications and encourage team members to learn Welsh
12. Recruit volunteers to the Dewis Cymru Regional Team to help raise awareness and engagement of Dewis

6. Contact Details

Regional Dewis Cymru Team

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Ben Evans, Regional Project Assistant benevans@valeofglamorgan.gov.uk

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