

# Shared Regulatory Services

## Quarterly Performance Report 2024-25

### Quarter 4



Gwasanaethau  
**Rheoliadol**  
a Rennir



# High Risk Food Hygiene Inspections

Year	Authority	Ref	Quarter	Title	No. carried out	No. due	Percentage achieved	RAG Status	Comment	Target
2024-25	Bridgend	SRS/FH/001	Qtr 4	The percentage of high risk businesses (Cat A & B) that were liable to a programmed inspection that were inspected for food hygiene.	50	50	100.00%	Green	All high risk businesses rated A and B due an inspection by the end of Qtr 4 were completed at premises that were operating and available for inspection.	100%
2024-25	Cardiff	SRS/FH/001	Qtr 4	The percentage of high risk businesses (Cat A & B) that were liable to a programmed inspection that were inspected for food hygiene.	160	160	100.00%	Green	All high risk businesses rated A and B due an inspection by the end of Qtr 4 were completed at premises that were operating and available for inspection.	100%
2024-25	Vale of Glam	SRS/FH/001	Qtr 4	The percentage of high risk businesses (Cat A & B) that were liable to a programmed inspection that were inspected for food hygiene.	66	66	100.00%	Green	All high risk businesses rated A and B due an inspection by the end of Qtr 4 were completed at premises that were operating and available for inspection.	100%
2024-25	SRS	SRS/FH/001	Qtr 4	The percentage of high risk businesses (Cat A & B) that were liable to a programmed inspection that were inspected for food hygiene.	276	276	100.00%	Green	All high risk businesses rated A and B due an inspection by the end of Qtr 4 were completed at premises that were operating and available for inspection.	100%

# High Risk Food Hygiene Inspections

Year	Authority	Ref	Quarter	Title	No. carried out	No. due	Percentage achieved	RAG Status	Comment	Target
2024-25	Bridgend	SRS/FH/002	Qtr 4	The percentage of high risk businesses (Cat C) that were liable to a programmed inspection that were inspected for food hygiene.	296	296	100.00%	Green	All high risk businesses rated C due an inspection by the end of Qtr 4 were completed at premises that were operating and available for inspection.	90%
2024-25	Cardiff	SRS/FH/002	Qtr 4	The percentage of high risk businesses (Cat C) that were liable to a programmed inspection that were inspected for food hygiene.	712	712	100.00%	Green	All high risk businesses rated C due an inspection by the end of Qtr 4 were completed at premises that were operating and available for inspection.	90%
2024-25	Vale of Glam	SRS/FH/002	Qtr 4	The percentage of high risk businesses (Cat C) that were liable to a programmed inspection that were inspected for food hygiene.	291	291	100.00%	Green	All high risk businesses rated C due an inspection by the end of Qtr 4 were completed at premises that were operating and available for inspection.	90%
2024-25	SRS	SRS/FH/002	Qtr 4	The percentage of high risk businesses (Cat C) that were liable to a programmed inspection that were inspected for food hygiene.	1299	1299	100.00%	Green	All high risk businesses rated C due an inspection by the end of Qtr 4 were completed at premises that were operating and available for inspection.	90%

# New Businesses—Food Hygiene

Year	Authority	Ref	Quarter	Title	No. carried out	No. due	Percentage achieved	RAG Status	Comment	Target
2024-25	Bridgend	SRS/FH/003	Qtr 4	The percentage of new businesses identified which were subject to a risk assessment during the year for food hygiene.	188	200	94.00%	Green	Target exceeded. Results for Qtr 4 show excellent progress in ensuring that new business registration inspections received during the year have been completed, together with the remaining backlog of overdue inspections at new businesses that were operating and available for inspection.	90%
2024-25	Cardiff	SRS/FH/003	Qtr 4	The percentage of new businesses identified which were subject to a risk assessment during the year for food hygiene.	547	567	96.47%	Green	Target exceeded. Results for Qtr 4 show excellent progress in ensuring that new business registration inspections received during the year have been completed, together with the remaining backlog of overdue inspections at new businesses that were operating and available for inspection.	90%
2024-25	Vale of Glam	SRS/FH/003	Qtr 4	The percentage of new businesses identified which were subject to a risk assessment during the year for food hygiene.	192	217	88.48%	Amber	Results for Qtr 4 show excellent progress in ensuring that new business registration inspections received during the year have been completed, together with the remaining backlog of overdue inspections at new businesses that were operating and available for inspection.	90%
2024-25	SRS	SRS/FH/003	Qtr 4	The percentage of new businesses identified which were subject to a risk assessment during the year for food hygiene.	927	984	94.21%	Green	Target exceeded. Results for Qtr 4 show excellent progress in ensuring that new business registration inspections received during the year have been completed, together with the remaining backlog of overdue inspections at new businesses that were operating and available for inspection.	90%

# Broadly Compliant Food Premises

Year	Authority	Ref	Quarter	Title	No. carried out	No. due	Percentage achieved	RAG Status	Comment	Target
2024-25	Bridgend	PAM/23	Qtr 4	Percentage of food establishments which are 'broadly compliant' with food hygiene standards.	1289	1315	98.02%	Green	Target exceeded.	94%
2024-25	Cardiff	PAM/23	Qtr 4	Percentage of food establishments which are 'broadly compliant' with food hygiene standards.	3219	3360	95.80%	Green	Target exceeded.	94%
2024-25	Vale of Glam	PAM/23	Qtr 4	Percentage of food establishments which are 'broadly compliant' with food hygiene standards.	1234	1265	97.55%	Green	Target exceeded.	94%
2024-25	SRS	PAM/23	Qtr 4	Percentage of food establishments which are 'broadly compliant' with food hygiene standards.	5742	5940	96.67%	Green	Target exceeded.	94%

# High Risk Trading Standards Inspections

Year	Authority	Ref	Quarter	Title	No. carried out	No. due	Percentage achieved	RAG Status	Comment	Target
2024-25	Bridgend	SRS/TS/001	Qtr 4	The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for trading standards.	8	8	100.00%	Green	All high risk businesses due an inspection by the end of Qtr 4 were completed at premises that were operating and available for inspection.	100%
2024-25	Cardiff	SRS/TS/001	Qtr 4	The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for trading standards.	17	17	100.00%	Green	All high risk businesses due an inspection by the end of Qtr 4 were completed at premises that were operating and available for inspection.	100%
2024-25	Vale of Glam	SRS/TS/001	Qtr 4	The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for trading standards.	4	4	100.00%	Green	All high risk businesses due an inspection by the end of Qtr 4 were completed at premises that were operating and available for inspection.	100%
2024-25	SRS	SRS/TS/001	Qtr 4	The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for trading standards.	29	29	100.00%	Green	All high risk businesses due an inspection by the end of Qtr 4 were completed at premises that were operating and available for inspection.	100%

# New business—Trading Standards

Year	Authority	Ref	Quarter	Title	No. carried out	No. due	Percentage achieved	RAG Status	Comment	Target
2024-25	Bridgend	SRS/TS/003	Qtr 4	The percentage of new businesses identified which were subject to a risk assessment visit during the year, for food standards and animal feed.	211	228	92.54%	Green	Target exceeded. Results for Qtr 4 show excellent progress in ensuring that new business registration inspections received during the year have been completed, together with the remaining backlog of overdue inspections at new businesses that were operating and available for inspection.	80%
2024-25	Cardiff	SRS/TS/003	Qtr 4	The percentage of new businesses identified which were subject to a risk assessment visit during the year, for food standards and animal feed.	676	805	83.98%	Green	Target exceeded. Results for Qtr 4 show excellent progress in ensuring that new business registration inspections received during the year have been completed, together with the remaining backlog of overdue inspections at new businesses that were operating and available for inspection.	80%
2024-25	Vale of Glam	SRS/TS/003	Qtr 4	The percentage of new businesses identified which were subject to a risk assessment visit during the year, for food standards and animal feed.	245	288	85.07%	Green	Target exceeded. Results for Qtr 4 show excellent progress in ensuring that new business registration inspections received during the year have been completed, together with the remaining backlog of overdue inspections at new businesses that were operating and available for inspection.	80%
2024-25	SRS	SRS/TS/003	Qtr 4	The percentage of new businesses identified which were subject to a risk assessment visit during the year, for food standards and animal feed.	1132	1321	85.69%	Green	Target exceeded. Results for Qtr 4 show excellent progress in ensuring that new business registration inspections received during the year have been completed, together with the remaining backlog of overdue inspections at new businesses that were operating and available for inspection.	80%

## Significant breaches — Trading Standards

Year	Authority	Ref	Quarter	Title	No. carried out	No. due	Percentage achieved	RAG Status	Comment	Target
2024-25	Bridgend	SRS/TS/002	Qtr 4	The percentage of significant breaches that were rectified by intervention during the year for: Trading Standards	33	33	100.00%	Green	This measure relates to premises/businesses that are subject to ongoing investigations. The conclusion of such investigations may not always be possible within the financial year, however all cases are in within time for legal processing.	N/A
2024-25	Cardiff	SRS/TS/002	Qtr 4	The percentage of significant breaches that were rectified by intervention during the year for: Trading Standards	146	172	84.88%	Green	This measure relates to premises/businesses that are subject to ongoing investigations. The conclusion of such investigations may not always be possible within the financial year, however all cases are in within time for legal processing.	N/A
2024-25	Vale of Glam	SRS/TS/002	Qtr 4	The percentage of significant breaches that were rectified by intervention during the year for: Trading Standards	42	44	95.45%	Green	This measure relates to premises/businesses that are subject to ongoing investigations. The conclusion of such investigations may not always be possible within the financial year, however all cases are in within time for legal processing.	N/A
2024-25	SRS	SRS/TS/002	Qtr 4	The percentage of significant breaches that were rectified by intervention during the year for: Trading Standards	221	249	88.76%	Green	This measure relates to premises/businesses that are subject to ongoing investigations. The conclusion of such investigations may not always be possible within the financial year, however all cases are in within time for legal processing.	N/A

# Noise and Air Pollution

Year	Authority	Ref	Quarter	Title	No. re- sponded to within tar- get	No. re- ceived	Percentage achieved	RAG Status	Comment	Target
2024-25	Bridgend	SRS/LC/008	Qtr 4	Percentage of domestic noise and air complaints responded to within 3 working days.	99	103	96.12%	Green	Target exceeded.	90%
2024-25	Bridgend	SRS/LC/008	Annual Result	Percentage of domestic noise and air complaints responded to within 3 working days.	445	480	92.71%	Green	Target exceeded.	90%
2024-25	Cardiff	SRS/LC/008	Qtr 4	Percentage of domestic noise and air complaints responded to within 3 working days.	313	318	98.43%	Green	Target exceeded.	90%
2024-25	Cardiff	SRS/LC/008	Annual Result	Percentage of domestic noise and air complaints responded to within 3 working days.	1458	1555	93.76%	Green	Target exceeded.	90%
2024-25	Vale of Glam	SRS/LC/008	Qtr 4	Percentage of domestic noise and air complaints responded to within 3 working days.	59	60	98.33%	Green	Target exceeded.	90%
2024-25	Vale of Glam	SRS/LC/008	Annual Result	Percentage of domestic noise and air complaints responded to within 3 working days.	335	353	94.90%	Green	Target exceeded.	90%
2024-25	SRS	SRS/LC/008	Qtr 4	Percentage of domestic noise and air complaints responded to within 3 working days.	471	481	97.92%	Green	Target exceeded.	90%
2024-25	SRS	SRS/LC/008	Annual Result	Percentage of domestic noise and air complaints responded to within 3 working days.	2238	2388	93.72%	Green	Target exceeded.	90%

# Noise and Air Pollution

Year	Authority	Ref	Quarter	Title	No. re- sponded to within tar- get	No. re- ceived	Percentage achieved	RAG Status	Comment	Target
2024-25	Bridgend	SRS/LC/009	Qtr 4	Percentage of commercial and industrial noise and air complaints responded to within one working day.	34	53	64.15%	Amber	The shortfall against target represents 6 complaints that failed to meet the target response time of one working day. This was largely due to other work commitments and lack of resources available which impacted the ability to respond within this challenging target time.	75%
2024-25	Bridgend	SRS/LC/009	Annual Result	Percentage of commercial and industrial noise and air complaints responded to within one working day.	160	222	72.07%	Amber	The shortfall against target represents 7 complaints that failed to meet the target response time of one working day during the year. This was largely due to other work commitments and lack of resources available which impacted the ability to respond within this challenging target time.	75%
2024-25	Cardiff	SRS/LC/009	Qtr 4	Percentage of commercial and industrial noise and air complaints responded to within one working day.	65	90	72.22%	Amber	The shortfall against target represents 3 complaints that failed to meet the target response time of one working day. This was largely due to lack of resources available which impacted the ability to respond within this challenging target time.	75%
2024-25	Cardiff	SRS/LC/009	Annual Result	Percentage of commercial and industrial noise and air complaints responded to within one working day.	347	519	66.86%	Amber	The shortfall against target represents 43 complaints that failed to meet the target response time of one working day during the year. This was largely due to lack of resources available which impacted the ability to respond within this challenging target time.	75%
2024-25	Vale of Glam	SRS/LC/009	Qtr 4	Percentage of commercial and industrial noise and air complaints responded to within one working day.	29	36	80.56%	Green	Target exceeded.	75%
2024-25	Vale of Glam	SRS/LC/009	Annual Result	Percentage of commercial and industrial noise and air complaints responded to within one working day.	156	215	72.56%	Amber	The shortfall against target represents 6 complaints that failed to meet the target response time of one working day during the year. This was largely due to lack of resources available which impacted the ability to respond within this challenging target time.	75%
2024-25	SRS	SRS/LC/009	Qtr 4	Percentage of commercial and industrial noise and air complaints responded to within one working day.	128	179	71.51%	Amber	The shortfall against target represents 7 complaints that failed to meet the target response time of one working day. This was largely due to lack of resources available which impacted the ability to respond within this challenging target time.	75%
2024-25	SRS	SRS/LC/009	Annual Result	Percentage of commercial and industrial noise and air complaints responded to within one working day.	663	956	69.35%	Amber	The shortfall against target represents 54 complaints that failed to meet the target response time of one working day during the year. This was largely due to lack of resources available which impacted the ability to respond within this challenging target time.	75%

# Noise and Air Pollution

Year	Authority	Ref	Quarter	Title	No. re- sponded to within tar- get	No. re- ceived	Percentage achieved	RAG Status	Comment	Target
2024-25	Bridgend	SRS/LC/010	Qtr 4	Percentage of alarm complaints re- sponded to within one day.	1	1	100.00%	Green	Target exceeded.	90%
2024-25	Bridgend	SRS/LC/010	Annual Result	Percentage of alarm complaints re- sponded to within one day.	10	11	90.91%	Green	Target exceeded.	90%
2024-25	Cardiff	SRS/LC/010	Qtr 4	Percentage of alarm complaints re- sponded to within one day.	15	15	100.00%	Green	Target exceeded.	90%
2024-25	Cardiff	SRS/LC/010	Annual Result	Percentage of alarm complaints re- sponded to within one day.	69	76	90.79%	Green	Target exceeded.	90%
2024-25	Vale of Glam	SRS/LC/010	Qtr 4	Percentage of alarm complaints re- sponded to within one day.	0	0	0.00%	Green	Target exceeded.	90%
2024-25	Vale of Glam	SRS/LC/010	Annual Result	Percentage of alarm complaints re- sponded to within one day.	5	5	100.00%	Green	Target exceeded.	90%
2024-25	SRS	SRS/LC/010	Qtr 4	Percentage of alarm complaints re- sponded to within one day.	16	16	100.00%	Green	Target exceeded.	90%
2024-25	SRS	SRS/LC/010	Annual Result	Percentage of alarm complaints re- sponded to within one day.	84	92	91.30%	Green	Target exceeded.	90%

# Licensing

Year	Authority	Ref	Quarter	Title	No deter- mined	No. received	Percentage achieved	RAG Status	Comment	Target
2024-25	Bridgend	SRS/LC/004	Qtr 4	Percentage of licensed premises applications received and determined within 2 months.	32	32	100.00%	Green	Target achieved.	100%
2024-25	Bridgend	SRS/LC/004	Annual Result	Percentage of licensed premises applications received and determined within 2 months.	152	152	100.00%	Green	Target achieved.	100%
2024-25	Cardiff	SRS/LC/004	Qtr 4	Percentage of licensed premises applications received and determined within 2 months.	130	130	100.00%	Green	Target achieved.	100%
2024-25	Cardiff	SRS/LC/004	Annual Result	Percentage of licensed premises applications received and determined within 2 months.	536	537	99.81%	Green	Whilst one application was not determined within the required 2 months, this was at the request of the applicant who requested the application be deferred due to extenuating circumstances.	100%
2024-25	Vale of Glam	SRS/LC/004	Qtr 4	Percentage of licensed premises applications received and determined within 2 months.	39	39	100.00%	Green	Target achieved.	100%
2024-25	Vale of Glam	SRS/LC/004	Annual Result	Percentage of licensed premises applications received and determined within 2 months.	167	167	100.00%	Green	Target achieved.	100%
2024-25	SRS	SRS/LC/004	Qtr 4	Percentage of licensed premises applications received and determined within 2 months.	201	201	100.00%	Green	Target achieved.	100%
2024-25	SRS	SRS/LC/004	Annual Result	Percentage of licensed premises applications received and determined within 2 months.	855	856	99.88%	Green	Target achieved.	100%

# Licensing

Year	Authority	Ref	Quarter	Title	No deter- mined	No. received	Percentage achieved	RAG Status	Comment	Target
2024-25	Bridgend	SRS/LC/005	Qtr 4	Percentage of licensed personal applications received and determined within 2 months.	9	9	100.00%	Green	Target achieved.	100%
2024-25	Bridgend	SRS/LC/005	Annual Re- sult	Percentage of licensed personal applications received and determined within 2 months.	62	62	100.00%	Green	Target achieved.	100%
2024-25	Cardiff	SRS/LC/005	Qtr 4	Percentage of licensed personal applications received and determined within 2 months.	47	47	100.00%	Green	Target achieved.	100%
2024-25	Cardiff	SRS/LC/005	Annual Re- sult	Percentage of licensed personal applications received and determined within 2 months.	206	206	100.00%	Green	Target achieved.	100%
2024-25	Vale of Glam	SRS/LC/005	Qtr 4	Percentage of licensed personal applications received and determined within 2 months.	23	23	100.00%	Green	Target achieved.	100%
2024-25	Vale of Glam	SRS/LC/005	Annual Re- sult	Percentage of licensed personal applications received and determined within 2 months.	68	68	100.00%	Green	Target achieved.	100%
2024-25	SRS	SRS/LC/005	Qtr 4	Percentage of licensed personal applications received and determined within 2 months.	79	79	100.00%	Green	Target achieved.	100%
2024-25	SRS	SRS/LC/005	Annual Re- sult	Percentage of licensed personal applications received and determined within 2 months.	336	336	100.00%	Green	Target achieved.	100%

# Licensing

Year	Authority	Ref	Quarter	Title	No deter- mined	No. received	Percentage achieved	RAG Status	Comment	Target
2024-25	Bridgend	SRS/LC/006	Qtr 4	Percentage of Gambling Premises applications received and determined within 2 months.	0	0	0.00%	Green	No applications received.	100%
2024-25	Bridgend	SRS/LC/006	Annual Result	Percentage of Gambling Premises applications received and determined within 2 months.	0	0	0.00%	Green	No applications received.	100%
2024-25	Cardiff	SRS/LC/006	Qtr 4	Percentage of Gambling Premises applications received and determined within 2 months.	0	0	0.00%	Green	No applications received.	100%
2024-25	Cardiff	SRS/LC/006	Annual Result	Percentage of Gambling Premises applications received and determined within 2 months.	3	3	100.00%	Green	Target achieved.	100%
2024-25	Vale of Glam	SRS/LC/006	Qtr 4	Percentage of Gambling Premises applications received and determined within 2 months.	0	0	0.00%	Green	No applications received.	100%
2024-25	Vale of Glam	SRS/LC/006	Annual Result	Percentage of Gambling Premises applications received and determined within 2 months.	0	0	0.00%	Green	No applications received.	100%
2024-25	SRS	SRS/LC/006	Qtr 4	Percentage of Gambling Premises applications received and determined within 2 months.	0	0	0.00%	Green	No applications received.	100%
2024-25	SRS	SRS/LC/006	Annual Result	Percentage of Gambling Premises applications received and determined within 2 months.	3	3	100.00%	Green	Target achieved.	100%

# Minimum Energy Efficiency Standards

Year	Authority	Ref	Quarter	Title	No. improved to an E or above EPC	No of properties where engagement has taken place with landlord	Percentage achieved	Column1	Column2	Target
2024-25	Bridgend	SRS/MEES/001	Qtr 4	Percentage of private rented sector properties where energy efficiency has been improved through direct action from SRS.	70	150	46.67%	Green	<p>During the year engagement has taken place with landlords of properties identified as not having an EPC in place which to date has resulted in a further 70 EPCs being validated rated C to E. Previous engagement with landlords of properties identified as having F and G ratings which are now rated B to E has resulted in an approximate total reduction in CO2 of 217.4 tonnes and 222568 kWh of energy across the 56 properties that responded to our engagement since 2023/24.</p> <p>In terms of enforcement activity officers are currently in the process of preparing penalty charge notices for those landlords that have not complied with the compliance notices served during Qtr 3.</p>	50
2024-25	Cardiff	SRS/MEES/001	Qtr 4	Percentage of private rented sector properties where energy efficiency has been improved through direct action from SRS.	202	308	65.58%	Green	<p>During the year engagement has taken place with landlords of properties identified as not having an EPC in place which to date has resulted in a further 202 EPCs being validated rated C to E. Previous engagement with landlords of properties identified as having F and G ratings which are now rated B to E has resulted in an approximate total reduction in CO2 of 105.1 tonnes and 128071 kWh of energy across the 56 properties that responded to our engagement since 2023/24.</p> <p>In terms of enforcement activity officers are currently in the process of preparing penalty charge notices for those landlords that have not complied with the compliance notices served during Qtr 3.</p>	100
2024-25	Vale of Glam	SRS/MEES/001	Qtr 4	Percentage of private rented sector properties where energy efficiency has been improved through direct action from SRS.	93	152	61.18%	Green	<p>During the year engagement has taken place with landlords of properties identified as not having an EPC in place which to date has resulted in a further 93 EPCs being validated rated C to E. Previous engagement with landlords of properties identified as having F and G ratings which are now rated B to E has resulted in an approximate total reduction in CO2 of 134 tonnes and 132459 kWh of energy across the 52 properties that responded to our engagement since 2023/24.</p> <p>In terms of enforcement activity officers are currently in the process of preparing penalty charge notices for those landlords that have not complied with the compliance notices served during Qtr 3.</p>	50
2024-25	SRS	SRS/MEES/001	Qtr 4	Percentage of private rented sector properties where energy efficiency has been improved through direct action from SRS.	365	610	59.84%	Green	<p>During the year engagement has taken place with landlords of properties identified as not having an EPC in place which to date has resulted in a further 365 EPCs being validated rated C to E across the region. Previous engagement with landlords of properties identified as having F and G ratings which are now rated B to E has resulted in an approximate total reduction in CO2 of 456.5 tonnes and 483098 kWh of energy across the 164 properties that responded to our engagement since 2023/24 across the SRS region.</p> <p>In terms of enforcement activity officers are currently in the process of preparing penalty charge notices for those landlords that have not complied with the compliance notices served during Qtr 3.</p>	200

# Prosecutions

Year	Authority	Ref	Quarter	Title	No. of prosecutions cases in court	No. concluded successfully	Percentage achieved	RAG Status	Column1	Target
2024-25	Bridgend	SRS/PRO/001	Qtr 4	Percentage of SRS investigations resulting in prosecution that were successfully concluded.	2	2	100.00%	Green	No further prosecutions were concluded during Qtr 4 bringing the total for the year to 2. These included a rogue builder case, the details of which were highlighted in Qtr 2, and a licensing case reported in Qtr 3.	100%
2024-25	Cardiff	SRS/PRO/001	Qtr 4	Percentage of SRS investigations resulting in prosecution that were successfully concluded.	27	27	100.00%	Green	A further 11 cases were successfully concluded in Cardiff during Qtr 4, bringing the total for the year to 27. Of these, 2 related to private sector housing, 2 pollution, 2 licensing, 3 food hygiene and one relating to food labelling and the sale of illegal vapes and another relating to animal welfare. One significant food hygiene case resulted in combined fines against a company and 2 defendants totalling £19,360. In this case officers found such poor standards of food safety when they inspected a Cardiff restaurant, that a food hygiene rating of zero was awarded. In addition to cleanliness issues, dangerously long date markings were being given to prepared food and a total of 3 active pest infestations were identified (mice and cockroaches in various locations, and book lice living in the spices). As a result of these findings, the premises voluntarily closed for cleaning and pest elimination and proofing. The defendants told the District Judge that they took full accountability for the offences and had learnt a valuable lesson going forward.	100%
2024-25	Vale of Glam	SRS/PRO/001	Qtr 4	Percentage of SRS investigations resulting in prosecution that were successfully concluded.	2	2	100.00%	Green	No further prosecutions were concluded during Qtr 4 bringing the total for the year to 2. These included a rogue trader case, the details of which were highlighted in Qtr 2, and a food hygiene case highlighted in Qtr 3.	100%
2024-25	SRS	SRS/PRO/001	Qtr 4	Percentage of SRS investigations resulting in prosecution that were successfully concluded.	31	31	100.00%	Green	11 cases were successfully concluded during Qtr 4, bringing the total number of cases across the region to 31 during the year. Of these, 2 related to private sector housing, 2 pollution, 2 licensing, 3 food hygiene and one relating to food labelling and the sale of illegal vapes and another animal welfare. Details of some of these cases are outlined above.	100%